



# Quality Policy Statement

Rozone are involved in:

- the import, assembly and sale of parts degreasing equipment;
- The import and sale of automotive battery management equipment;
- The stockholding and sale of cleaning chemicals and disaster recovery products.

Rozone is based in Walsall in the West Midlands and services distributors and end-users based in the UK and EU. At February 2021 the company employs c.20 employees.

As a quality focused company, Rozone are committed to satisfying the requirements of all interested parties and to continual improvement of the quality management system.

To achieve these commitments we shall implement, maintain and continually improve a quality management system, and shall maintain certification to ISO9001:2015 Quality Management System standard. In support of this we will:

- ✓ Identify and understand the needs and expectations of interested parties;
- ✓ Identify business risks and opportunities, particularly on the management of change, and establish plans to minimise the threats and deliver the opportunities;
- ✓ Identify our compliance obligations, including our interested parties, and how we communicate with those interested parties;
- ✓ Provide the resources to achieve the needs of the quality management system. Resources include people, infrastructure, work environment, outsourced activities and organisational knowledge;
- ✓ Ensure that our operations are planned and controlled, particularly regards achieving customer requirements;
- ✓ Monitor and audit our quality performance to ensure compliance with this policy;
- ✓ Where a requirement to improve is identified that we identify and implement corrective actions in a timely manner,
- ✓ Review our quality performance including the achievement of the requirements of interested parties, the adequacy of provided resources and the effectiveness of actions to prevent the recurrence of non-conformity.

We will set suitable quality objectives in line with the above policy, and shall monitor them through the management review processes.

We will communicate our policy and requirements to all interested parties. This policy shall be displayed on company premises, presented at new employee induction and made available upon request.

We will review this policy as part of change planning, lessons learnt, post-incident and annually.

As the person with ultimate responsibility for quality management at Rozone Limited I approve this quality policy,

**Alan Mann, General Manager 20.02.2021**

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